

Griffin Testimonial

International Students House

Griffin in the International Students' House

The International Students House in London provides student accommodation to over 550 people in a combination of single, twin, triple, quad and multi-bedded rooms situated in 3 sites and 50 self contained flats. We provide extensive facilities including a Fitness centre, Bars, Theatre, Cybercafé, Conference facilities and an extensive Events Programme.

We had installed Internet access to the accommodation rooms in 2002. This had proved very popular with the residents, but when we installed the network we had only one network point per room. As we provide multi occupancy we could only charge one resident for the connection, although 4 computers could be connected with the use of a small switch/hub. Unfortunately due to increased usage the system became very difficult to manage as each connection had to be manually activated together with logistical problems of charging for system usage.



We also found that a number of residents were abusing the system by downloading illegal copies of music and DVD films, degrading the network bandwidth, causing a DoS (Denial of Service).

After a lot of research, Flexsys recommended the Griffin IAC (Internet Access Control). This first unit was tested on 50 users. This was very successful, and two weeks later another unit was ordered and installed. We currently have over 270 active connections between the two units. This has resulted in a 30% increase in revenue and a saving of 30 hours labour per week to manage the system. The feedback from the residents has been very positive with respect to the Internet access speed and the ease of connection. The total bandwidth usage has been reduced by 48%

We have also activated a wireless network in the Bars and public areas, something we could not have controlled easily before. Our next phase is to enable wireless access to our short-term rooms, adding another 120 users.

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