



April 20, 2004

Flexsys Incorporated
12801 North Central Expressway
Suite 260
Dallas, Texas 75231

Dear Flexsys

I would just like to take the time to thank the entire team at Flexsys and Griffin for the great job they have done in helping our small company install a high-speed Internet solution in our hotel rooms. The Griffin product is superb. It has seamlessly intertwined the connectivity of the high-speed data world into the computers of our guests. The best part...it is truly PLUG & PLAY. The Griffin Gateway device works miracles, and without any maintenance from us, the hotel operators.

We have had the Griffin devices at our hotels for several months now, and our guests love the security, adaptability, and ease of the system. In a world where communication comes at a premium, it is nice to have something that works, and works every time.

I think the world will soon learn that the Internet is simply a part of life, and not as complicated as it seems. One day everything we do will be PLUG & PLAY. It is nice to know that the Flexsys group has already made that a reality. Keep up the great work!

Regards,

Bimal Patel
Regional Manager of Operations
Home-Towne Suites

